Evolution Mining Case Study

About our client, Evolution Mining

Evolution Mining is a leading, growth-focused, mid-tier Australian gold miner. They operate five wholly-owned mines – Cowal in New South Wales, Mt Carlton and Mt Rawdon in Queensland, Mungari in Western Australia, and Red Lake in Ontario, Canada. In addition, Evolution holds an economic interest in the Ernest Henry copper-gold mine in Queensland. In FY20 Evolution reported an underlying net profit after tax of A$405 million.

Evolution process between 9,000 and 10,000 invoices per month and, at the time of writing, are on Pronto Xi 750.2. The majority of the Purchase Orders that Evolution raise are goods based for stores, maintenance and capital works with some service orders for contract labour. Evolution deployed Pronto Xi via Scope Systems and use Scope's Purchase Requisition and Authorisation System (PRAS) extensively in their business.

Why did Evolution Mining approach Redmap?

Evolution Mining believe in investing in developing their people with programs including Guiding Our Leaders Development (GOLD) Program. In 2017 Mary Halpin, the executive in charge of the Shared Services, was selected to enter this Program.

One of the requirements of the program is to present a business improvement project to Evolution's senior management. Automating the Accounts Payable process was a natural choice for Mary. There were several different technologies considered by Evolution and Redmap was selected due to their extensive experience with Pronto Software.

"I was part of the selection committee when Mary presented her project to the business", said Chris Prescott Senior Financial Accountant. "Redmap had a number of benefits and one of the things I liked the most was the data extraction validation whereas many of the other Vendors were requiring us to manage the data extraction."

What was the outcome for Evolution Mining?

Evolution have recently upgraded to Redmap's Best Practice for Pronto Xi from their original implementation. Being an early adopter of the technology, and the first Scope Customer, meant that the original implementation was a custom job built from the ground up.

Evolution saw great benefit in moving to a more standardised offering and did so in line with their acquisition of the Red Lake Gold Mine in Canada.

"In many ways the Best Practice product from Redmap validated our choice to go with them in the first place. It was clear that Redmap has been collaborating closely with Pronto Software in the years since our first install. The evidence of this partnership is obvious in the product and the team's knowledge", continued Chris.

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What was the outcome for Evolution Mining? continued

The Best Practice allowed Evolution to process both PO and Non-PO invoices straight out-of-the-box.

Invoices are sent to an email address provided by Redmap, the data is automatically extracted, and this data is used to determine if the invoice is automatically posted or sent to someone for approval. Once posted, a link is automatically created to the source document for ease of downloading in the future.

Evolution decided to keep some of the modifications from the original implementation. One of the primary modifications to the Evolution site was the integration Redmap did with PRAS. This modification allowed Redmap to manage the invoice approval for the many individuals who work on an extended fly in fly out (FIFO) roster. In this scenario the extended authority masks provided by PRAS were inherited by Redmap to identify the appropriate resources that were sharing that role/position. It is something that Redmap have gone on to deliver at all Pronto Xi sites that use Scope's PRAS system.

"The chasing of invoice authorisation with a team that is not at the office for a week at a time was a significant burden to the Shared Service. The work that Redmap did with PRAS was another investment that they had made that paid dividends for us" said Chris.

What was the outcome for Evolution Mining?

"Our goal was not to replace employees as part of this project. Evolution's growth trajectory has meant the business has continued to expand and the team needed to become more productive than simply keying invoices or chasing authorisation. We wanted to redeploy our people to more valuable work and Redmap has allowed us to do that."

"Pre-Redmap we had 6 FTE's working in the shared service exclusively on AP invoices. Post-Redmap we have 2.4 FTE's. Those efficiencies enabled the investment to be paid back in under 12 months so, financially, it was a fantastic investment." continued Chris.

"Redmap has also provided many other benefits. The visibility that it has delivered is tremendous. I know exactly where every one of our 10,000 invoices are at any time I want across two continents. It has also helped us identify other areas of possible improvement in the business, most specifically our Purchase Order processes", Chris Prescott.

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